



WINPAC™ V3

HOTEL FAX MAIL SYSTEM (FMS)



WINPAC™ V3 Fax Mail system is a user-friendly solution for hotels where guests are able to obtain their faxes from their rooms by making one call. The faxes can also be re-faxed to their rooms as and when requested. The Fax Mail system has FULL INTEGRATION with the Front Office system. When a guest checks into the hotel, the guest is automatically assigned a NEW FAX NUMBER for his use during the duration of his stay. Upon check out, the fax number will be routed to the business centre. This ensures privacy and security when receiving faxes for guests who have checked out. Another new fax number will be assigned to a new guest who checks into the same room.

Features and Functions of WINPAC™ V3 Fax Mail System (FMS)

Retrieves Multiple Faxes Simultaneously

Able to receive up to 60 multiple faxes per Fax Server at one time. The incoming faxes will be converted to a digital format and stored in the computer until retrieved by the hotel guest.

Easy Fax Retrieval

With one call, the guest can get his faxes from the machine in the guest room. Faxes can also be re-faxed to the room as and when required by the guest during his stay.

On-the-Fly Cover Creation

The incoming faxes are combined with the hotel's logo, hotel name, date and number of fax pages.

Integration with Front Office System

When new guest checks into the hotel, the guest is automatically assigned a new fax number for his use during the duration of his stay.

Unique Personal Fax Number for Every Room

This ensures privacy and security when receiving faxes during the guest's stay.

Fax Numbers Re-assigned Upon Guest Checkout

To ensure privacy for each guest, the fax number will be routed to the business centre fax machine when the guest checks out.

Guest Charged on Total Number of Incoming Faxes Received

These charges can be posted immediately to the Front Office System via the Winpac V3 PMS Interface.

Faxing to External Fax Number

Fax mail is able to fax to another external fax number upon guest request.

PABX DTMF / DID Support

Supports integration with PABX DTMF / DID